Gladwins Download Pack

How to find us

Gladwins Farm Holiday Cottages,
Harper's Hill, Nayland, CO6 4NU
What3Words: mailings.revised.suppose

Once inside the grounds, you need to bear left and you will find yourself in the car park. The pool is signposted but for ease it's the large dark wooden building on the left. Please park in the car park there and we ask that you park as considerately as possible to ensure that the other swimmers and holiday makers can fit in. Once inside the building, the changing rooms are on your left.

Please leave your shoes in the shoe rack provided as you enter the building. This will help to ensure the floors remain clean. There are some seats poolside for anyone wishing to watch..

The Class

Please arrive 10 mins before your class time to allow enough time for changing. If your class is the first class of the day, the doors will open no earlier than 15 minutes before the class start time.

Please do not take photographs or film lessons - This is for safeguarding reasons.

Renewals and Payments

Your space is automatically saved until you have 2 or less weeks left on your account. You will get reminders to renew and top up your credits when you have 3 weeks left and again at 2 weeks.

Manage Your Swimming with the AMES Connect App

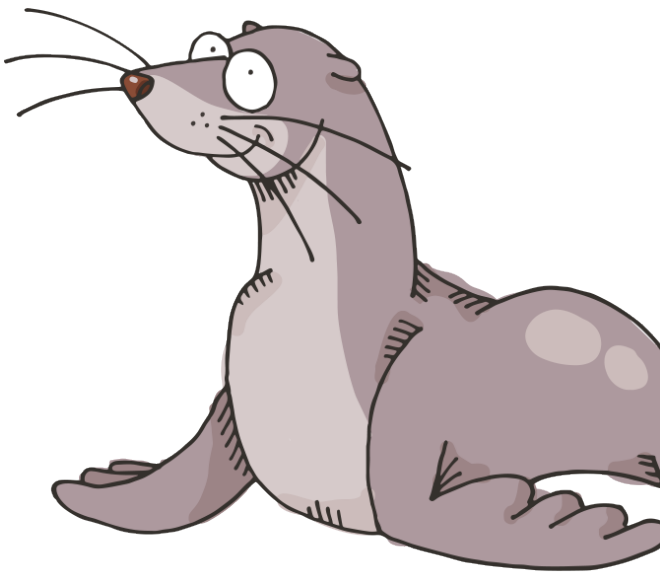
The AMES Connect App is the easiest way to manage your Mini Swimming booking. We strongly recommend downloading the app and logging in so you have everything you need at your fingertips.

- With the AMES Connect App you can:
- View and manage your swimming classes
- Top up and pay for class credits
- Record absences
- Book eligible replacement classes – 1 replacement class for every 7 weeks of swimming booked, as per our Replacement Class Policy
- View your child's progress and assessments
- Manage your account and booking details

And much more!

Download the Connect App

Apple App Store:



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Equipment

We provide all equipment with the exception of goggles and swimming hats for 2yr olds and above.

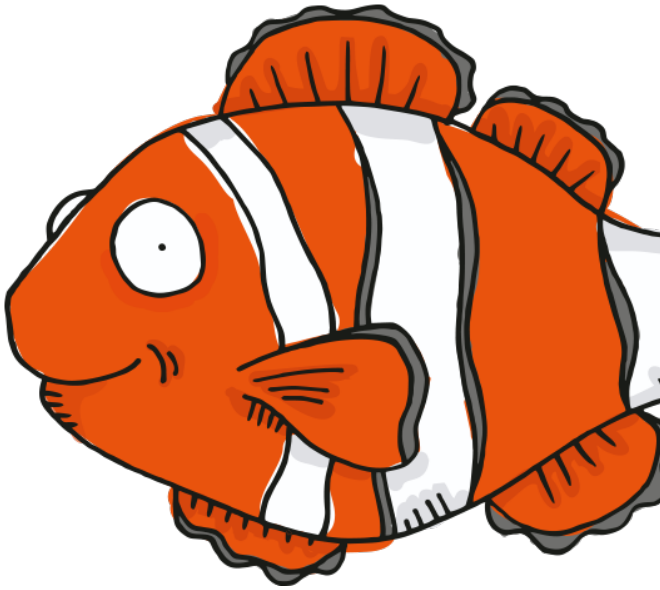
Little ones that aren't 100% accident-free we do insist that they wear a Happy Nappy as well as a disposable swim nappy. A Happy Nappy is manufactured by Splashabout and looks like a pair of shorts/swimming costume but is specially designed to be fitted across the tummy and around the legs and therefore preventing accidents escaping into the pool. A solid accident in the pool would result in a 48-hour closure so we do have to insist that everyone wears a Happy Nappy. For clarification, a s wimming costume with built-in nappy from somewhere like Mothercare is not a suitable alternative. We sell a range of Happy Nappies at the pool for £10, we do also sell swimming hats that you can buy from your teacher for £6 please, the teachers only have the facility of accepting cash.:

Keeping in the loop!

We put a lot of updates and notifications on our Facebook page so please follow us for all the latest news, WOW moments, photos and more!

https://www.facebook.com/MiniSwimming-colchester

If you have any questions please let us know.
Please see our full terms and conditions on our website, **www.miniswimming.co.uk/terms-conditions**



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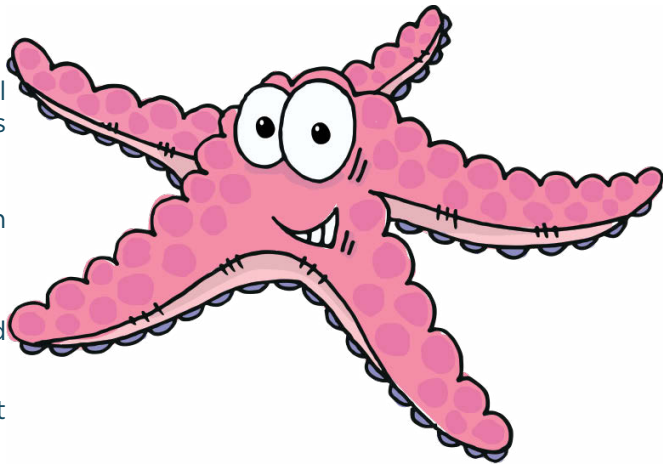
Replacement-Up Class Policy



Our policy allows for one make-up class for every seven classes booked. This helps ensure fairness and consistency for all swimmers. Make-up classes are available for occasions such as illness or planned holidays, so your child doesn't miss out on valuable learning opportunities.
You must log in to the Connect App your absence by 9:00am on the day of your class to be eligible for a replacement.
We allow 1 make-up class for every 7 weeks of swimming.

Catch-up classes are subject to availability and must be booked via the Connect App.

Replacement must be taken within the current term and are not to extend your booking period.

Missed classes with no notice are not eligible for a make-up replacement.

Replacement classes can not be booked if you are not booked into classes.

Replacement sessions can only be booked up to a week in advance and can not be rebooked or amended once booked.

To record an absence:

- Click Menu
- Enrollment
- Record Absence

To book your replacement:

- Click Menu
- Select Absences
- Choose the absence that shows as available

This will load a list of suitable classes

Select the class that works best for you and confirm your booking

We can't wait to meet you!